



By signing this document you are agreeing that you have read and understand everything listed below.

Must pick between 3 core options (ear tip option, microchip option, or full service option; which includes a microchip not an ear tip) \$80: Spay/neuter, rabies vaccination (if over 4 months), & ear tip \$100: Spay/neuter, rabies vaccination (if over 4 months), & Microchip \$140 Full Service: spay/neuter, microchip, rabies (if over 4 months)/distemper vaccination, nail trim, ear cleaning, Revolution (a topical 30 day flea, ear mite/intestinal parasite prevention), pain medication (an injection that lasts for 24 hours), & an E-collar (a protective "cone" that goes around the neck to prevent your pet from disturbing their sutures/highly recommended for females). If your cat has already been vaccinated please have proof during signup. Please note that if your cat is not of an appropriate size to fit an e-collar (typically must be 6 pounds or more) they will not receive one.

Male scrotal incisions are left open and do not require sutures; they will only receive an e-collar upon request. To participate in our program you must be available to check in Tuesday 8:15-8:30am, Wednesday 11:15am-11:30am, or Thursday 10:15am-10:30am and pick up is at 3:45pm no exceptions. If you are late by even one minute for check in you will be turned away & have to pay another deposit to get rescheduled. If you arrive after 4pm for pick up you will be charged a \$40 boarding fee and have to pick your animal up the next day. If you do not agree with this protocol please use a different veterinarian/service.

Understand that this is **NOT** a full service veterinarian clinic. We do **NOT** do any health checks/exams prior to or after surgery. We highly suggest taking your animal to a full service vet for a health exam prior to using our service. You will need to go to a full service vet if your animal requires any post-surgical care. You will not be refunded your money if your animal has any issues/complications before, during, or after surgery, or if your pet is an unfit surgery candidate for any reason. You will not be refunded your money if your cat is already fixed/passes away. Please understand that your pet is at a much higher risk of complication or even death while undergoing surgery if they have not been properly fasted (held off from food) and it will be best to reschedule. If you reschedule for any reason, you will have to pay a new (non-refundable) deposit in full. Cats must be at least 8 weeks/a healthy two pounds.

To set up an appointment you need to put down \$60 cash/\$65 with a card per cat; this is non-refundable after scheduling your appointment. You will owe the remainder of the fee in <u>cash only</u> (must be exact change) when you drop the animal off for the appt. If you are to cancel/reschedule, show up late, not show up to your appt. for <u>ANY REASON</u> you will lose your \$60 fee. <u>NO EXCEPTIONS.</u> If you lose your cat outside our facility prior to check in you would need to pay again and reschedule. To reschedule you will be required to pay another \$60 fee(per cat). If you show up with less cats than scheduled your \$ for those other cats will be lost/ will not go towards the cat(s) you brought.

You must have the animal in a small secure cat carrier (ask for example if needed). We will <u>NOT</u> accept any large carriers, crates, or kennels. You will be turned away at drop off and lose your deposit money if you show up with anything besides a SMALL secure cat carrier. *You can only have 1-2 cats in each carrier, no exceptions.* Your name & the cat's name must be present on your carrier. You may rent a carrier from us by putting down a \$40 deposit <u>prior</u> to the day of the appointment. You should have a towel/blanket/pad in your carrier. Animals often have accidents (urine, feces, and vomit) after anesthesia, especially if they are not fasted properly. Though we try our best to keep your pet comfortable/clean, it is not the responsibility of FFAR staff to bathe or clean your pet and/or carrier after surgery.

FFAR is not a full service vet. <u>Your animal will not be receiving a reversal drug upon completion of surgery and may not be fully conscious</u> <u>when picked up from surgery</u>. If there are any issues after surgery you will be responsible for going to a full service vet and you are responsible for the fees acquired. Our vet, low cost spay/neuter clinic, animal rescue, staff, or volunteers are not responsible to treat your animal(s) after the surgery for any reason. We are not a full service vet & we cannot perform any presurgical diagnostics to predict whether or not your animal is healthy and fit for surgery. This being said, your animal may die before, during, or after surgery due to their health or complications. You will not be refunded any money if your animal dies or has complications before, during, or after surgery.

. Check in is at the white building across the parking lot on the east side our thrift store. You must report to the double glass doors on time. FFAR staff is not responsible for retrieving you from your vehicle. <u>ANY amount of time</u> after check in ends is late and considered to be a missed appointment. The doors will be closed promptly after check in time ends. There will be no one available to check you in if you are late. If you are late to pick up you will be charged a \$40 boarding fee. <u>Pickup and drop-off times are NONNEGOTIABLE</u>. Know that the distemper vaccination would need a booster in 2-4 weeks if they haven't received the vaccination previously. Kittens under 4 months old will not receive a rabies vaccine. If your cat is pregnant at the time of surgery the kittens will be aborted. If your cat births kittens in our care you will be responsible for taking them and caring for them. If your cat has recently had kittens you must wait 5-6 weeks after birth before we will spay her. We do not answer phone calls, Facebook messages, or emails outside of Tues. – Fri. from 10am-4pm or Sat. 10-2. If you contact us before, or after these hours there will be no one available to answer. You are responsible to remember your appointment time. We do not do reminder calls. You will receive a slip with the drop off information after you put a deposit down and schedule a date. You will owe cash in exact change at the time of drop off for the remainder of what you owe. If you feel as though you are not comfortable, cannot comply, or disagree with any of our policies or procedures stated in this contract, we suggest that you to search for a separate program with services that better suit your needs as a client.